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Patterns: Kids Summer Shirt – I'm having trouble sewing the collar?

This [PDF file](#) has step-by-step images to help you sewing the collar, as well as attaching it to the shirt.

Patterns: Am I supposed to cut on the solid line or the coloured dotted line?

- The solid line indicates the edge of the pattern along which you have to cut.
 - The dotted line indicates the line along which the pattern pieces must be sewn to one another.
 - The space between the dotted line and the solid line is the seam allowance.
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What methods of payment do you accept?

We accept all major credit cards through PayPal. We also accept PayPal funds and instant transfer from your PayPal linked bank account.



What is PayPal?

PayPal is an online payment service that allows its members to send money online to anyone with an email address. Once you sign up for a free account, you can use PayPal to send and receive money from a funding source you choose, such as a credit card or your bank account.

Paypal provides you a secured way to pay for your transactions that is safe. You do not have to join Paypal to pay for an item if you are using a credit card. If you wish to pay by check, e-check etc., then you need to be a member of paypal which is free. One of the added benefit of using Paypal is that you do not have to divulge your financial data to anyone else (we do not know your info, only Paypal advises us that they received payment from you – that is fine with us!).

Do I need a PayPal account to make a purchase?

No, you do not need a PayPal account to pay of an item if you are using a credit card.

- To pay with your credit card without signing up for Paypal, click on "Continue" under the "Don't have a PayPal account?" heading.
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Is my credit card order secure?

Yes. Credit Card orders are processed through PayPal, which uses SSL (secure sockets layering) to ensure the highest level of security.

Do I need to pay sales tax?

During checkout you don't have to worry about sales tax even if you are a California resident. When applicable Pox Couture will pay your sales tax for you, isn't that nice?

How do you ship Domestic or International orders?

U.S. SHIPPING

All purchases to U.S. buyers are shipped via USPS First Class Mail with delivery confirmation or FedEx with signature confirmation.

Tracking information will be automatically emailed to you via PayPal or FedEx depending on the carrier. All packages will include a packing clip inside the box or envelope.

FedEx will not ship to PO Boxes. Please make certain to use an alternate shipping address with your order.

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INTERNATIONAL SHIPPING

All purchases will be shipping with USPS First Class International or Priority Mail International. USPS First Class International is restricted to packages 4 pounds or lighter. All packages under 4 pounds ship via First Class International and packages over 4 pounds ship via Priority Mail International. If you wish to expedite receipt with smaller/lighter weight items, please send an [email](#) for a quote on shipping your item via Priority Mail International.

How long will it take to process and ship my order?

Generally orders are processed within 1-3 days of payment (if using echeck with paypal the check must clear first). Shipping times can vary greatly from location to location, typically domestic orders take 2-7 days and international orders take 5-10 days.

Will there be any customs fees, taxes, tariffs or duties on my international order?

Orders not shipped within the US may incur customs fees, taxes, tariffs or duties that may be incurred at the time of delivery are not included and are the responsibility of the buyer. As part of this responsibility, please note that we are unable to accommodate requests to mark shipments as "gifts" to avoid custom fees, taxes, tariffs, or other duties. For more information about duties and taxes on international shipments, you might want to check with your local government for further details.

Every country has different policies regarding duties that must be paid, but typically orders under \$25-30 do not incur any fees. Again, please check with your local government for further details.

Do you wholesale your products?

Not at this time, but possibly in the future. To be added to the mailing list for the future, please send an email [here](#).

Can I cancel my order?

Please send an email immediately if you wish to cancel. Orders are processed quickly and cancellations are not possible if your order has already been shipped.

Do you accept custom orders?

Yes, if you like one of my designs made in a fabric you have and/or trim, please send an [email](#) to get more information.

I live in California, can I pick up my order?

No, since I don't have a store front, I'm unable to accept local pickups.
